



CANCELLATION & MISSED APPOINTMENT POLICY

Our goal at Coast Ultrasound is to provide you with convenient, accessible, high-quality medical care. For us to assure convenience and accessibility to all of our patients, patients must arrive timely for all scheduled appointments or cancel the appointment 24 hours in advance. This policy allows us to make better use of our available appointments for those patients in need of medical care.

Cancellation of an Appointment

You may cancel your scheduled appointment using the Patient Portal; the Patient Portal is accessible via the Pediatric Associates website www.coastultrasound.com; or, you may call our office during regular business hours. Appointments are in high demand and your early cancellation will give another child the opportunity to be seen by a provider.

Missed Appointment Policy

A "missed appointment" is an occurrence where someone does not show up for an appointment and does not cancel the appointment in advance of the scheduled date and time. If you do not show up for your appointment and you do not cancel the appointment 24 hours in advance, we will record this in the medical record as a "missed appointment". Each time you miss your appointment, you will be notified by telephone and you will be asked to re-schedule.

Sincerely,

Coast Ultrasound